

Contractor's Performance Questionnaire

INFORMATION: Ratings provided to the following statements will be used in a Performance Price Trade-off (PPT) evaluation. When responding to the following statements, choose the number on the scale from 1 to 5 below which most accurately describe the contractor's performance in each area identified:

- | | |
|-------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 Exceptional/High Confidence | Based on the offeror's performance record, essentially no doubts exist that the offeror will successfully perform the required effort. |
| 2 Very Good/Significant Confidence | Based on the offeror's performance record, little doubt exists that the offeror will successfully perform the required effort. |
| 3 Satisfactory/Confidence | Based on the offeror's performance record, some doubt exists that the offeror will successfully perform the required effort. |
| 4 Neutral/Unknown Confidence | No performance record identifiable. |
| 5 Unsatisfactory/No Confidence | Based on the offeror's performance record, substantial doubt exists that the offeror will successfully perform the required effort. Changes to the offeror's existing processes may be necessary in order to achieve contract requirements. |

(Circle the appropriate number)

1. Did the contractor provide required reports in a timely manner. Are submittals well researched and clearly identified the proposed item(s). **1 2 3 4 5**
COMMENTS: _____

2. Did the contractor identify problems as they occurred. Suggested approaches to problems. Display initiative to solve problems. Provide adequate information and pricing for modifications and negotiated them in good faith. **1 2 3 4 5**
COMMENTS: _____

3. Did the contractor provide experienced managers and supervisors with the technical and administrative capabilities to meet contract requirements? **1 2 3 4 5**
COMMENTS: _____

4. Did the contractor provide an effective quality control which resulted in a quality performance? **1 2 3 4 5**
COMMENTS: _____

5. Did the contractor receive valid customer complaints? Were they resolved in a timely manner? **1 2 3 4 5**
COMMENTS: _____

6. Did the contractor respond to warranty/service calls within the terms of the contract? **1 2 3 4 5**
COMMENTS: _____

Overall Evaluation of the Contractor

Knowing what you know about the contractor's ability to actually execute what he promised in his proposal, would you award a contract to the contractor today – given that you had a choice? (Circle appropriate response)

(Definitely would)

(After Info would)

(Undecided)

(Maybe would)

(Would Not)